PACCAR OVER-THE-AIR QUICK REFERENCE GUIDE

THE NEXT STEP IN MAXIMIZING UPTIME.

TruckTech+ Over-The-Air is a software update system that helps you keep your trucks running with the latest engine software version – safely and securely over-the-air. This will help you optimize truck performance and maximize uptime across your fleet.

In order to use the Kenworth TruckTech+ Over-The-Air system, your trucks must have a MY2017 or newer MX engine and have a TruckTech+ data subscription on the trucks you wish to update.

- Access the PACCAR OTA (Over-The-Air) app in the Apple App Store or Google Play Store.
- OTA capability requires an active TruckTech+ Remote Diagnostics subscription.
- Login using your PACCAR Solutions credentials.

PACCAR POWERTRAIN

Over-The-Air

Download on the App Store

ANDROID APP ON Google play

PACCAR SOLUTIONS PORTAL VIEW

Toggle to switch between **Truck Health** and **Software** views.

Monitor for any chassis that is **Not Enabled** or has an **Update Available**. This indicates chassis are ready for further action through the mobile app.

MOBILE APP NAVIGATION

Swipe right or left on status navigation bar to see additional status icons.

OTA software install is **In Progress.**

New software has been downloaded to truck and is **Ready to Install.**

List of trucks with **Up to Date** software.

List of **Not Enabled** trucks. Trucks must be provisioned to become OTA capable.

Select Action Required status. **Follow** app prompts.*

Select Truck to initiate OTA install. **Follow** app prompts.*
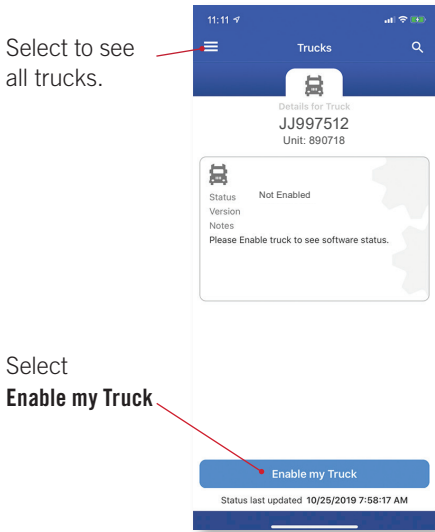
Select Truck to view software details.

Select Truck to Initiate Enabling Process. **Follow** app prompts.*

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* Follow all app instructions and warnings to ensure complete software download and installation.
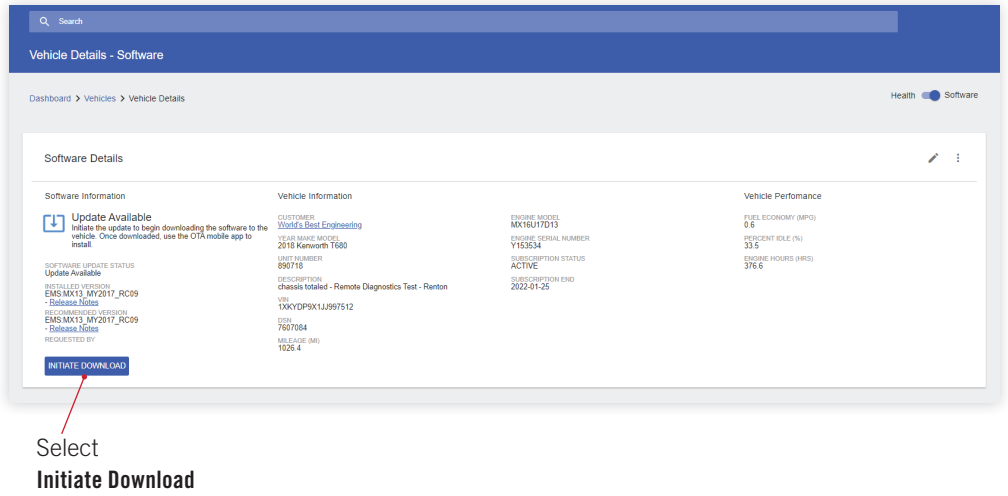
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1. Enable a Truck
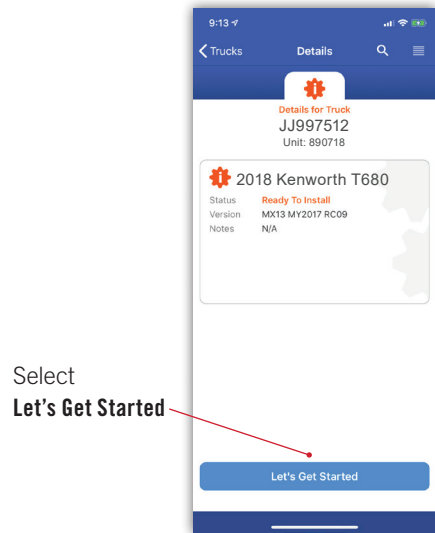Truck must be enabled to become OTA capable. This must be completed only once per chassis.

Select to see all trucks.

Select **Enable my Truck**

2. Initiate OTA Update
Initiate software download through the PACCAR Solutions portal.
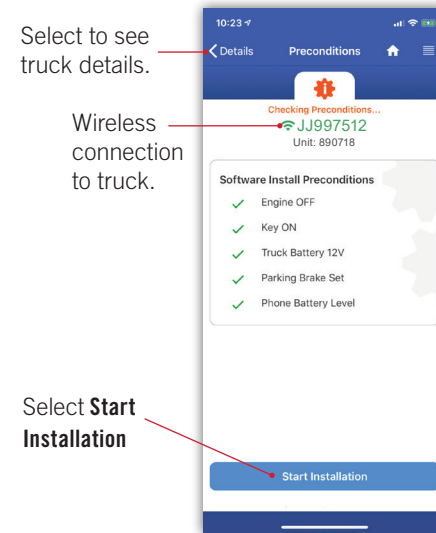Multiple downloads can be initiated at once.

Select **Initiate Download**

3. Begin OTA Installation
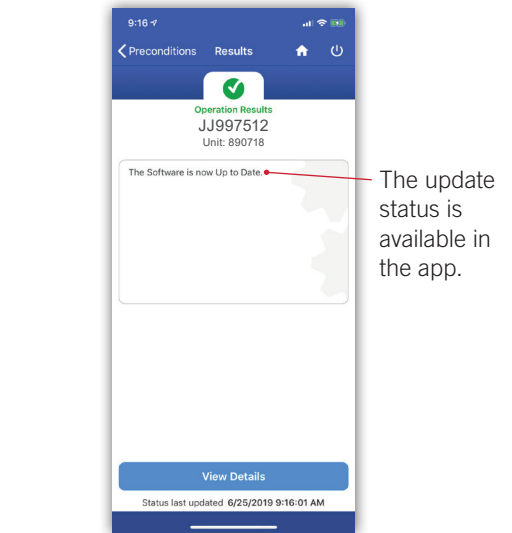Confirm truck intended for update with in-cab actions.

Select **Let's Get Started**

4. OTA Update Pre-Conditions
To update a truck via OTA, pre-conditions must be met to start the OTA installation.

Select to see truck details.

Wireless connection to truck.

Select **Start Installation**

5. Update Complete

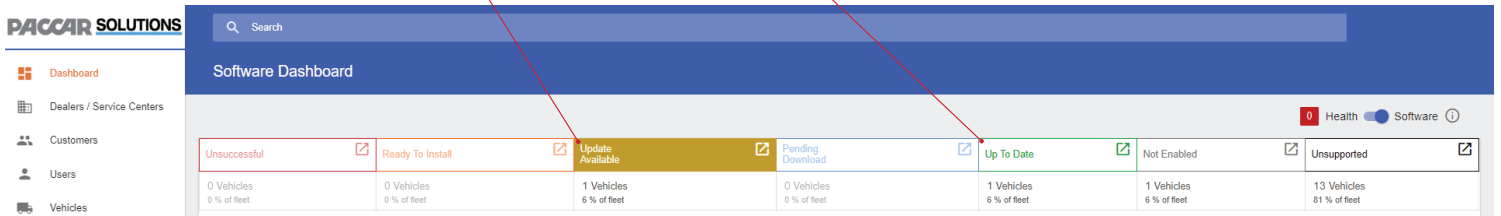The update status is available in the app.

PACCAR SOLUTIONS PORTAL

After enabling through the mobile app, the PACCAR Solutions web portal reflects the change in software status from "Not Enabled" to:

Update Available: Indicates a newer update is available and can be downloaded via OTA app.

Up-To-Date: Indicates no OTA updates are currently available.

Unsuccessful	Ready To Install	Update Available	Pending Download	Up To Date	Not Enabled	Unsupported
0 Vehicles	0 Vehicles	1 Vehicles	0 Vehicles	1 Vehicles	1 Vehicles	13 Vehicles
0 % of fleet	0 % of fleet	6 % of fleet	0 % of fleet	6 % of fleet	6 % of fleet	81 % of fleet

Questions?
Contact Kenworth PremierCare if you have any questions regarding PACCAR OTA. Call **1-800-KW-ASSIST** or email **KenworthOTASupport@PACCAR.com**